



# Tiger Tech

*Grambling State University  
Information Technology Department*

## **Advisory/Notification** **ITC Maintenance Window**

Regular maintenance improves the performance of GSU Information Technology Center services and systems that our campus community rely on.

ITC will be adhering to defined periods of time for planned maintenance, upgrades, and changes impacting GSU ITC services and systems. During these windows, services may be intermittent or unavailable.

### Data Center Maintenance window

- Weekly – Every Thursday from 6pm to Midnight
- Monthly – Every third Friday from 6pm to Saturday 6pm

### Banner Maintenance window

- Daily – 2:00 am – 6:00 am
- Monthly – Every third Sunday from 1:00 am to 9:00 am

### Blackout Periods for Maintenance (disruption of service not permitted)

- January
- August
- First 2 weeks of September

**Emergency IT issues that require maintenance to occur outside of these windows may arise. During emergency IT maintenance, information will be posted on our ITC Service Status page.**