

Peer Mediation-Conflict Resolution Program



OFFICE OF STUDENT JUDICIAL AFFAIRS

Quotes from Students



“ Peer Mediation helped me work through an issue when I usually prefer to fight it out”

- John

“ It allowed me to say some things that I have really been wanting to say to Sheila for awhile”

-James



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Who are Peer Mediators?

- Trained Grambling State University students who help students solve a problem/conflict
- Has the patience to listen to people
- Keeps information confidential
- Conducts the mediation
- Does not make decisions for peers nor take sides
- Help students remain focused on the problem



Peer Mediators are trained GSU students

Ready to Explode?

The Office of Student Judicial Affairs is excited about facilitating Peer Mediation/Conflict Resolution Program. This process gives students a unique opportunity to critically evaluate positive strategies regarding conflict resolution while pursuing their education.

It is our desire to assist students in developing attitudes that will foster life long constructive practices through problem-solving abilities, and good communication skills.



What is Peer Mediation?



Grambling State University's Peer Mediation Program is an affective form of conflict resolution which allow students to negotiate their own disputes on neutral grounds in a peaceful, non-violent method facilitated by a mediator. Through this process students will understand the nature of the conflict as well as each others point of view.

Types of Issues Mediators Monitor Include:

- ◆ Rumor and gossip disputes
- ◆ Relationship challenges/harassment
- ◆ Racial and cultural confrontations
- ◆ Minor assaults
- ◆ Roommate conflicts
- ◆ Student Organization Disputes



"Together We Can"

When is Peer Mediation Not Recommended?

- ⇒ Sexual Assault
- ⇒ Suicide
- ⇒ Physical Assault
- ⇒ Drug Use
- ⇒ Weapon Possession
- ⇒ Legal Problems

Referrals for Mediation are made by the following:

- † Self
- † Peers
- † Concerned People
- † Resident Assistants
- † Faculty/Staff/Administrators

Peer Mediation Is:

- Informal
- Private
- Voluntary
- Effective communication
- Designed to create a **win/win** solution!
Not a **win/lose** or **lose/lose**
- A formulated resolution signed by both parties as well as the mediator

