Microsoft

Multi-Factor Authentication is here!

Last week we deployed a new security feature called Multi-Factor Authentication (MFA). In accordance with our security policy GSU users will have to reauthenticate every 10 days for the following apps:

- Word, Excel, PowerPoint Online
- OneNote Online
- Office.com
- SharePoint and OneDrive
- Microsoft Teams web client

Reauthentication will require users to enter their password in addition to one of the verification methods below:

- Microsoft Authenticator app
- SMS – text message with a verification code
- Voice call – an automated voice call made to a user's registered number prompting to press # on their keypad

Need help? Email: helpdesk@gram.edu

GSU Information Technology Center