Grambling State University

ACT STUDENT OPINION SURVEY RESULTS

ADMINISTERED

2005 – 2010

Office of PAIR

| **Item No.** | **College Services or Programs** | **GSU Student Opinion Survey Results** | | | | | | **National Public** |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **2005** | **2007** | **2008** | **2009** | **2010** | **% Chg from 2005** | **2010** |
| 1 | Academic Advising Services | 3.80 | 3.74 | 3.70 | 3.69 | 3.71 | **-2.4%** | 3.83 |
| 2 | Personal Counseling Services | 3.77 | 3.83 | 3.66 | 3.87 | 3.84 | **1.9%** | 3.86 |
| 3 | Career Planning Services | 3.74 | 3.84 | 3.65 | 3.72 | 3.82 | **2.1%** | 3.82 |
| 4 | Job Placement Services | 3.53 | 3.74 | 3.56 | 3.44 | 3.61 | **2.3%** | 3.57 |
| 5 | Recreational & Intramural Programs & Services | 3.68 | 3.71 | 3.54 | 3.58 | 3.79 | **3.0%** | 4.10 |
| 6 | Library Facilities & Services | 3.57 | 3.64 | 3.56 | 3.54 | 3.52 | **-1.4%** | 4.13 |
| 7 | Student Health Services | 3.43 | 3.34 | 3.26 | 3.39 | 3.23 | **-5.8%** | 3.39 |
| 8 | Student Health Insurance Program | 3.11 | 3.05 | 2.87 | 3.09 | 3.13 | **0.6%** | 3.09 |
| 9 | College-Sponsored Tutorial Services | 3.76 | 3.79 | 3.81 | 3.71 | 3.75 | **-0.3%** | 3.71 |
| 10 | Financial Aid Services | 3.28 | 2.86 | 2.98 | 3.14 | 3.24 | **-1.2%** | 3.14 |
| 11 | Student Employment Services | 3.61 | 3.61 | 3.71 | 3.56 | 3.58 | **-0.8%** | 3.86 |
| 12 | Residence Hall Services and Programs | 2.32 | 2.59 | 3.29 | 3.27 | 3.33 | **43.5%** | 3.42 |
| 13 | Food Services | 2.79 | 3.04 | 3.06 | 2.97 | 2.98 | **6.8%** | 3.45 |
| 14 | College-Sponsored Social Activities | 3.69 | 3.80 | 3.67 | 3.57 | 3.72 | **0.8%** | 3.88 |
| 15 | Cultural Programs | 3.74 | 3.71 | 3.66 | 3.54 | 3.61 | **-3.5%** | 3.94 |
| 16 | College Orientation Program | 3.66 | 3.67 | 3.56 | 3.59 | 3.70 | **1.1%** | 3.73 |
| 17 | Credit-by-credit Exam Program | 3.23 | 3.32 | 3.17 | 3.53 | 3.56 | **10.2%** | 3.95 |
| 18 | Honors Program | 3.93 | 3.85 | 3.73 | 3.69 | 3.76 | **-4.3%** | 3.95 |
| 19 | Computer Services | 3.62 | 3.76 | 3.68 | 3.72 | 3.73 | **3.0%** | 4.02 |
| 20 | College Mass Transit Services | 2.93 | 3.27 | 2.72 | 3.23 | 3.37 | **15.0%** | 3.66 |
| 21 | Parking Facilities & Services | 2.45 | 2.28 | 2.18 | 2.20 | 2.57 | **4.9%** | 2.52 |
| 22 | Veterans Services | 3.50 | 3.62 | 3.29 | 3.61 | 3.67 | **4.9%** | 3.97 |
| 23 | Day Care Services | 3.00 | 3.50 | 3.10 | 3.69 | 3.56 | **18.7%** | 3.72 |
| **Average Services** | | **3.40** | **3.46** | **3.37** | **3.45** | **3.51** | **3.4%** | **3.68** |
| *Note: Survey not administered in 2006* | | |  |  |  |  |  |  |

| Item No. | **College Environment** | | **GSU Student Opinion Survey Results** | | | | | | | | **National Public** |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **2005** | | **2007** | **2008** | **2009** | **2010** | **% Chg from 2005** | | **2010** |
| **Academic** |  | |  | |  |  |  |  |  | |  |
| 1 | Testing/Grading System | | 3.80 | | 3.68 | 3.70 | 3.72 | 3.71 | **-2.4%** | | 3.82 |
| 2 | Course Content in your Major Field | | 3.91 | | 3.83 | 3.73 | 3.80 | 3.83 | **-2.0%** | | 3.94 |
| 3 | Instruction in your Major Field | | 3.84 | | 3.80 | 3.68 | 3.76 | 3.77 | **-1.8%** | | 3.96 |
| 4 | Out-of-Class Availability to your Instructor | | 3.55 | | 3.46 | 3.33 | 3.51 | 3.49 | **-1.7%** | | 3.90 |
| 5 | Attitude of Faculty toward Student | | 3.33 | | 3.35 | 3.31 | 3.37 | 3.45 | **3.6%** | | 3.94 |
| 6 | Variety of Courses Offered by this College | | 3.49 | | 3.43 | 3.40 | 3.31 | 3.45 | **-1.1%** | | 3.72 |
| 7 | Class size relative to type of course | | 3.85 | | 3.75 | 3.70 | 3.75 | 3.79 | **-1.6%** | | 4.09 |
| 8 | Flexibility to design your own program of study | | 3.64 | | 3.49 | 3.45 | 3.44 | 3.44 | **-5.5%** | | 3.61 |
| 9 | Availability of your advisor | | 3.57 | | 3.45 | 3.49 | 3.64 | 3.59 | **0.6%** | | 3.82 |
| 10 | Value of info provided by advisor | | 3.70 | | 3.59 | 3.55 | 3.65 | 3.61 | **-2.4%** | | 3.79 |
| 11 | Preparation you are receiving for future occupation | | 3.62 | | 3.57 | 3.48 | 3.51 | 3.49 | **-3.6%** | | 3.76 |
| **Average Academic** | | | **3.66** | | **3.58** | **3.53** | **3.59** | **3.60** | **-1.7%** | | **3.85** |
| **Admissions** | | | | | | | | | | | |
| 12 | General Admissions Procedures | | 3.25 | | 3.27 | 3.27 | 3.36 | 3.33 | **2.5%** | 3.75 | |
| 13 | Availability of financial aid info prior to enrolling | | 3.17 | | 2.97 | 3.04 | 3.10 | 3.16 | **-0.3%** | 3.57 | |
| 14 | Accuracy of college info you received before enrolling | | 3.19 | | 3.11 | 3.17 | 3.18 | 3.23 | **1.3%** | 3.71 | |
| 15 | College catalog/ admission publications | | 3.42 | | 3.36 | 3.37 | 3.39 | 3.38 | **-1.2%** | 3.76 | |
| **Average Admissions** | | | **3.26** | | **3.18** | **3.21** | **3.26** | **3.28** | **0.5%** | **3.70** | |
| **Rules & Policies** | | | | | | | | | | | |
| 16 | Student voice in college policies | | 2.91 | | 3.04 | 2.92 | 2.96 | 3.13 | **7.6%** | 3.29 | |
| 17 | Rules governing student conduct at this college | | 2.96 | | 3.16 | 3.13 | 3.17 | 3.35 | **13.2%** | 3.55 | |
| 18 | Residence Hall Rules & Regulations | | 2.22 | | 2.54 | 3.00 | 3.02 | 3.16 | **42.3%** | 3.29 | |
| 19 | Academic Probation & Suspension Policies | | 3.22 | | 3.29 | 3.21 | 3.31 | 3.39 | **5.3%** | 3.50 | |
| 20 | Purpose for which student activity fees are used | | 2.69 | | 2.77 | 2.77 | 2.71 | 2.85 | **5.9%** | 3.06 | |
| 21 | Personal security/safety at the campus | | 2.67 | | 2.82 | 2.83 | 2.76 | 3.16 | **18.4%** | 3.67 | |
| **Average Rules & Policies** | | | **2.78** | | **2.94** | **2.98** | **2.99** | **3.17** | **14.2%** | **3.39** | |
| **Facilities** | |  | |  |  |  |  |  |  |  | |
| 22 | | Classroom facilities | | 3.21 | 2.94 | 2.99 | 3.07 | 3.22 | **0.3%** | 3.71 | |
| 23 | | Laboratory facilities | | 3.11 | 2.97 | 2.98 | 3.04 | 3.21 | **3.2%** | 3.65 | |
| 24 | | Athletic facilities | | 3.38 | 3.34 | 3.35 | 3.35 | 3.49 | **3.3%** | 3.74 | |
| 25 | | Study area | | 3.33 | 3.25 | 3.28 | 3.30 | 3.47 | **4.2%** | 3.78 | |
| 26 | | Student Union | | 3.29 | 3.33 | 3.66 | 3.69 | 3.67 | **11.6%** | 3.72 | |
| 27 | | Campus Bookstore | | 3.65 | 3.67 | 3.66 | 3.58 | 3.49 | **-4.4%** | 3.65 | |
| 28 | | Availability of student housing | | 2.78 | 2.89 | 3.14 | 3.33 | 3.40 | **22.3%** | 3.38 | |
| 29 | | General condition of buildings & grounds | | 2.18 | 2.40 | 2.86 | 3.00 | 2.99 | **37.2%** | 3.58 | |
| **Average Facilities** | | | | **3.12** | **3.10** | **3.24** | **3.30** | **3.37** | **8.1%** | **3.65** | |
| **Registration** | | | | | | | | | | | |
| 30 | General registration procedure | | 2.89 | | 2.83 | 3.00 | 3.07 | 3.15 | **9.0%** | | 3.67 |
| 31 | Availability of courses you want at the times you can take them | | 2.98 | | 2.87 | 2.85 | 2.89 | 2.92 | **-2.0%** | | 3.15 |
| 32 | Academic calendar for the college | | 3.57 | | 3.51 | 3.56 | 3.58 | 3.60 | **0.8%** | | 3.83 |
| 33 | Billing & fee payment procedures | | 3.02 | | 2.93 | 3.06 | 3.11 | 3.09 | **2.3%** | | 3.58 |
| **Average Registration** | | | **3.12** | | **3.04** | **3.12** | **3.16** | **3.19** | **2.4%** | | **3.56** |
| **General** | | | | | | | | | | | |
| 34 | Concern for you as an individual | | 3.06 | | 3.08 | 3.08 | 3.07 | 3.14 | **2.6%** | | 3.49 |
| 35 | Attitude of college nonteaching staff toward students | | 3.02 | | 3.02 | 3.05 | 3.06 | 3.08 | **2.0%** | | 3.61 |
| 36 | Racial harmony at college | | 3.67 | | 3.58 | 3.59 | 3.55 | 3.57 | **-2.7%** | | 3.76 |
| 37 | Opportunities for student employment | | 3.07 | | 3.12 | 3.25 | 2.97 | 2.98 | **-2.9%** | | 3.47 |
| 38 | Opportunities for personal involvement in campus activities | | 3.51 | | 3.48 | 3.46 | 3.42 | 3.53 | **0.6%** | | 3.75 |
| 39 | Student government | | 3.38 | | 3.34 | 3.28 | 3.37 | 3.43 | **1.5%** | | 3.46 |
| 40 | Religious activities & programs | | 3.43 | | 3.53 | 3.52 | 3.45 | 3.48 | **1.5%** | | 3.55 |
| 41 | Campus media | | 3.65 | | 3.58 | 3.56 | 3.58 | 3.70 | **1.4%** | | 3.61 |
| 42 | Campus in general | | 3.41 | | 3.41 | 3.52 | 3.49 | 3.54 | **3.8%** | | 3.93 |
| **Average General** | | | **3.36** | | **3.35** | **3.37** | **3.33** | **3.38** | **0.8%** | | **3.63** |
| *Note: The survey was not administered in 2006* | | | | | | | | | | |  |  |  |  |  |  |