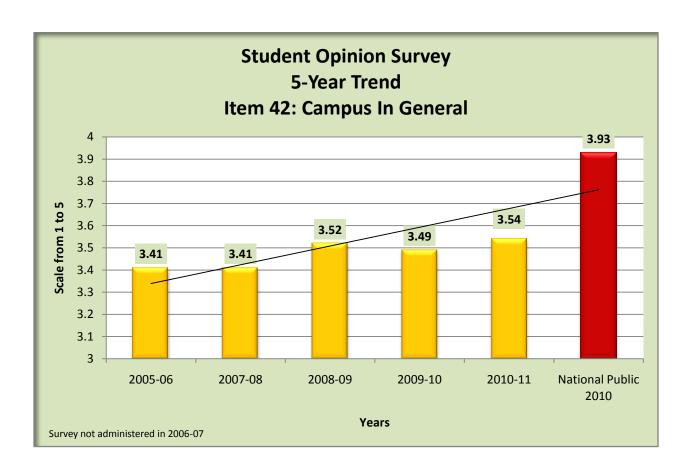
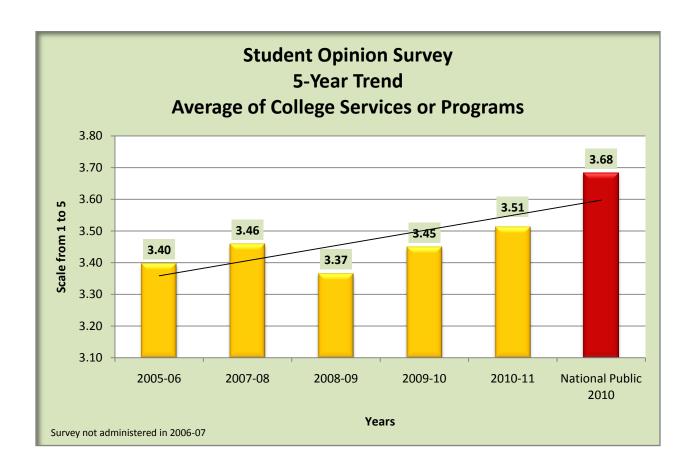
## **Grambling State University**

## ACT STUDENT OPINION SURVEY RESULTS

ADMINISTERED 2005 – 2010





Item No.	College Services or Programs	GSU Student Opinion Survey Results							
		2005	2007	2008	2009	2010	% Chg from 2005	2010	
1	Academic Advising Services	3.80	3.74	3.70	3.69	3.71	-2.4%	3.83	
2	Personal Counseling Services	3.77	3.83	3.66	3.87	3.84	1.9%	3.86	
3	Career Planning Services	3.74	3.84	3.65	3.72	3.82	2.1%	3.82	
4	Job Placement Services	3.53	3.74	3.56	3.44	3.61	2.3%	3.57	
5	Recreational & Intramural Programs & Services	3.68	3.71	3.54	3.58	3.79	3.0%	4.10	
6	Library Facilities & Services	3.57	3.64	3.56	3.54	3.52	-1.4%	4.13	
7	Student Health Services	3.43	3.34	3.26	3.39	3.23	-5.8%	3.39	
8	Student Health Insurance Program	3.11	3.05	2.87	3.09	3.13	0.6%	3.09	
9	College-Sponsored Tutorial Services	3.76	3.79	3.81	3.71	3.75	-0.3%	3.71	
10	Financial Aid Services	3.28	2.86	2.98	3.14	3.24	-1.2%	3.14	
11	Student Employment Services	3.61	3.61	3.71	3.56	3.58	-0.8%	3.86	
12	Residence Hall Services and Programs	2.32	2.59	3.29	3.27	3.33	43.5%	3.42	
13	Food Services	2.79	3.04	3.06	2.97	2.98	6.8%	3.45	
14	College-Sponsored Social Activities	3.69	3.80	3.67	3.57	3.72	0.8%	3.88	
15	Cultural Programs	3.74	3.71	3.66	3.54	3.61	-3.5%	3.94	
16	College Orientation Program	3.66	3.67	3.56	3.59	3.70	1.1%	3.73	
17	Credit-by-credit Exam Program	3.23	3.32	3.17	3.53	3.56	10.2%	3.95	
18	Honors Program	3.93	3.85	3.73	3.69	3.76	-4.3%	3.95	
19	Computer Services	3.62	3.76	3.68	3.72	3.73	3.0%	4.02	
20	College Mass Transit Services	2.93	3.27	2.72	3.23	3.37	15.0%	3.66	
21	Parking Facilities & Services	2.45	2.28	2.18	2.20	2.57	4.9%	2.52	
22	Veterans Services	3.50	3.62	3.29	3.61	3.67	4.9%	3.97	
23	Day Care Services	3.00	3.50	3.10	3.69	3.56	18.7%	3.72	
	Average Services	3.40	3.46	3.37	3.45	3.51	3.4%	3.68	

	College Environment	GSU Student Opinion Survey Results						
Item No.		2005	2007	2008	2009	2010	% Chg from 2005	2010
Academic								
1	Testing/Grading System	3.80	3.68	3.70	3.72	3.71	-2.4%	3.8
2	Course Content in your Major Field	3.91	3.83	3.73	3.80	3.83	-2.0%	3.9
3	Instruction in your Major Field	3.84	3.80	3.68	3.76	3.77	-1.8%	3.9
4	Out-of-Class Availability to your Instructor	3.55	3.46	3.33	3.51	3.49	-1.7%	3.9
5	Attitude of Faculty toward Student	3.33	3.35	3.31	3.37	3.45	3.6%	3.9
6	Variety of Courses Offered by this College	3.49	3.43	3.40	3.31	3.45	-1.1%	3.7
7	Class size relative to type of course	3.85	3.75	3.70	3.75	3.79	-1.6%	4.0
8	Flexibility to design your own program of study	3.64	3.49	3.45	3.44	3.44	-5.5%	3.0
9	Availability of your advisor	3.57	3.45	3.49	3.64	3.59	0.6%	3.8
10	Value of info provided by advisor	3.70	3.59	3.55	3.65	3.61	-2.4%	3.
11	Preparation you are receiving for future occupation	3.62	3.57	3.48	3.51	3.49	-3.6%	3.7
A	verage Academic	3.66	3.58	3.53	3.59	3.60	-1.7%	3.8
dmissions								
12	General Admissions Procedures	3.25	3.27	3.27	3.36	3.33	2.5%	3.
13	Availability of financial aid info prior to enrolling	3.17	2.97	3.04	3.10	3.16	-0.3%	3
14	Accuracy of college info you received before enrolling	3.19	3.11	3.17	3.18	3.23	1.3%	3.
15	College catalog/ admission publications	3.42	3.36	3.37	3.39	3.38	-1.2%	3.
Av	rerage Admissions	3.26	3.18	3.21	3.26	3.28	0.5%	3.

	College Environment	0	National Public					
Item No.		2005	2007	2008	2009	2010	% Chg from 2005	2010
Rules & Po	blicies							
16	Student voice in college policies	2.91	3.04	2.92	2.96	3.13	7.6%	3.29
17	Rules governing student conduct at this college	2.96	3.16	3.13	3.17	3.35	13.2%	3.55
18	Residence Hall Rules & Regulations	2.22	2.54	3.00	3.02	3.16	42.3%	3.29
19	Academic Probation & Suspension Policies	3.22	3.29	3.21	3.31	3.39	5.3%	3.50
20	Purpose for which student activity fees are used	2.69	2.77	2.77	2.71	2.85	5.9%	3.06
21	Personal security/safety at the campus	2.67	2.82	2.83	2.76	3.16	18.4%	3.67
Avei	rage Rules & Policies	2.78	2.94	2.98	2.99	3.17	14.2%	3.39
Facilities								
22	Classroom facilities	3.21	2.94	2.99	3.07	3.22	0.3%	3.71
23	Laboratory facilities	3.11	2.97	2.98	3.04	3.21	3.2%	3.65
24	Athletic facilities	3.38	3.34	3.35	3.35	3.49	3.3%	3.74
25	Study area	3.33	3.25	3.28	3.30	3.47	4.2%	3.78
26	Student Union	3.29	3.33	3.66	3.69	3.67	11.6%	3.72
27	Campus Bookstore	3.65	3.67	3.66	3.58	3.49	-4.4%	3.65
28	Availability of student housing	2.78	2.89	3.14	3.33	3.40	22.3%	3.38
29	General condition of buildings & grounds	2.18	2.40	2.86	3.00	2.99	37.2%	3.58
Average Facilities		3.12	3.10	3.24	3.30	3.37	8.1%	3.65
Registratio	on							
30	General registration procedure	2.89	2.83	3.00	3.07	3.15	9.0%	3.67
31	Availability of courses you want at the times you can take them	2.98	2.87	2.85	2.89	2.92	-2.0%	3.15
32	Academic calendar for the college	3.57	3.51	3.56	3.58	3.60	0.8%	3.83

	College Environment	(	National Public					
Item No.		2005	2007	2008	2009	2010	% Chg from 2005	2010
33	Billing & fee payment procedures	3.02	2.93	3.06	3.11	3.09	2.3%	3.58
Ave	rage Registration	3.12	3.04	3.12	3.16	3.19	2.4%	3.56
General								
34	Concern for you as an individual	3.06	3.08	3.08	3.07	3.14	2.6%	3.49
35	Attitude of college nonteaching staff toward students	3.02	3.02	3.05	3.06	3.08	2.0%	3.61
36	Racial harmony at college	3.67	3.58	3.59	3.55	3.57	-2.7%	3.76
37	Opportunities for student employment	3.07	3.12	3.25	2.97	2.98	-2.9%	3.47
38	Opportunities for personal involvement in campus activities	3.51	3.48	3.46	3.42	3.53	0.6%	3.75
39	Student government	3.38	3.34	3.28	3.37	3.43	1.5%	3.46
40	Religious activities & programs	3.43	3.53	3.52	3.45	3.48	1.5%	3.55
41	Campus media	3.65	3.58	3.56	3.58	3.70	1.4%	3.61
42	Campus in general	3.41	3.41	3.52	3.49	3.54	3.8%	3.93
A	Average General		3.35	3.37	3.33	3.38	0.8%	3.63

Note: The survey was not administered in 2006