



August 8, 2016

RE: Possible Medical Record Breach

It has been brought to our attention by Bizmatics, the company who provides electronic medical record service to Grambling State University, that they were the victim of unauthorized access to certain accounts on their data servers in January 2015. The server that experienced the malware intrusion included patient records for Foster-Johnson Health Center. Bizmatics was not aware of this intrusion until late 2015, at which time they proceeded to launch an investigation to determine the extent of the breach. Grambling State University was notified of a possible breach of our medical records in December 2015. Once the investigation was concluded, Grambling State University was notified on March 30, 2016 that Foster-Johnson Health Center records were a part of the affected systems.

An investigation was launched by law enforcement and CrowdStrike, a leading cyber security firm in California, to determine the extent of the breach. However, they were not able to determine whether our particular patient records were actually accessed or acquired by unauthorized persons. The potentially affected information may include patient names, addresses, social security numbers, and health visit information.

Bizmatics has taken this breach seriously and as a result, has taken steps to further strengthen its defenses against cyber-attacks. These steps include hardening even further its firewall and network configurations. There are also some steps that you can take to make sure your personal information and credit is safeguarded. Steps that you can take include obtaining a free credit report to ensure there has been no fraudulent use of your credit cards, changing your online passwords, and contacting each of the 3 credit bureaus to place a fraud alert on your credit.

Foster-Johnson Health Center values your privacy and will work with Bizmatics to safeguard your personal information. Please feel free to contact us at 1-800-569-4714, with any questions or concerns regarding this notice.

Sincerely,

Patrice Lewis-Outley

Patrice Lewis-Outley, APRN, FNP-C
Director of Student Health Services